



SALON TRACKER

management software

Online booking

Issues

My Online Bookings Aren't Coming Through

- **If your online bookings aren't showing up on your calendar, this is normally caused by your internet not being connected.**
- **Check your internet connection and then restart Salon Tracker and this should bring all your bookings through.**

If these steps don't work call 0113 350 8230 and leave a voicemail detailing your issue and someone will be with you as soon as possible.



Top Tips for Using a Online Booking

- **Create your own customer account so you can log in to check any problems your customers report.**
- **Make sure all of your customers have access to the correct booking link.**