



# SALON TRACKER

m a n a g e m e n t   s o f t w a r e

## **Online Sync Issues**

# **My Online Sync is not working**



- **If your online sync at the top of your Salon Tracker is showing as red, this means that its not working.**
- **This normally means your internet isn't connected.**
- **To fix this check that your PC is connected to the WIFI/Ethernet and then restart Salon Tracker.**

**If these steps don't work call 0113 350 8230 and leave a voicemail detailing your issue and someone will be with you as soon as possible.**



# **Top Tips for Using a Online Sync**

- **Make sure you have a strong internet connection. To test this you can google 'Internet Speed Test'**
- **If you're continually having WIFI Problems, try to connect using an Ethernet Cable instead of wireless.**