



SALON TRACKER

management software

Signature Pad

Issues

My Signature Pad is Not working.

- **If your signature pad is not working, this is normally due to the cable connecting this becoming loose.**
- **The fix for this is to just check that your signature pad is fully plugged into your PC and then restarting Salon Tracker to reconnect this.**

If these steps don't work call 0113 350 8230 and leave a voicemail detailing your issue and someone will be with you as soon as possible.

Top Tips for Using a Signature Pad

- **Make sure your signature pad is plugged directly into a PC and not into a USB Hub/Extender.**
- **Make sure your PC sleep settings are all set to 'Never'. This stops the signature pad turning off to save power.**