

A decorative header featuring a central red flower with eight petals. Surrounding the flower are various geometric shapes, primarily triangles, in shades of pink, purple, and orange, some overlapping and some floating. The background is white.

SALON TRACKER

m a n a g e m e n t s o f t w a r e

**MY TMAX IS SHOWING AN
ERROR**

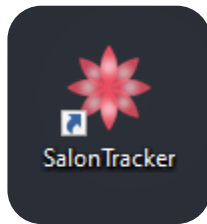


1. If your Tmax is showing an error this can mean several things (Check this website to see what the error could be <https://bit.ly/3v6y4A8>)

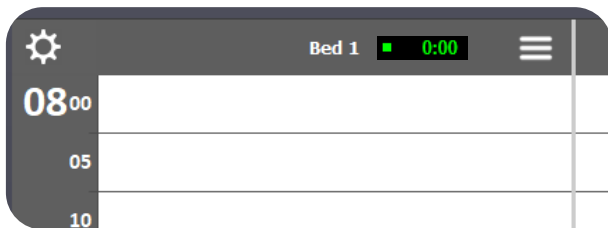


2. Restart your Tmax Manager by **UNPLUGGING THE BLACK CIRCULAR CABLE**, then **PLUG BACK IN** and wait for the timers to appear, they should now be 0s.

If this is still showing an error you will need to speak to your Tmax Engineer



3. Reopen the software



4. On the calendar view you will see timers next to each bed name if the Tmax has connected

If your Tmax is now showing 0s but isn't connecting to Salon Tracker try following this guide

[Tmax Not Connected](#)